



Order Date	Order Number

Customer Name	Email Address

QTY	Product Name	Size	Refund	Exchange	Reason Code	New Size and Model Required

Additional Notes

PLEASE NOTE

Please retain all original packaging
 The product should be sealed and in its original packaging
 The product should not have been worn or used
 All returns are at the customers expense, unless there has been a mistake made at the dispatch stage
 The product must be returned within 30 days of the original purchase
 Personalised products cannot be refunded or exchanged
 Contact latex gloves with the protected palm plastic removed cannot be refunded or exchanged
 For any questions or queries please contact sales@zenoova.com

REASON CODES

- 1) Not as expected
- 2) Ordered different size
- 3) Arrived to late
- 4) Poor quality
- 5) Too small
- 6) Too big
- 7) Doesn't suit
- 8) Faulty

THE ZENOOVA COMPANY RETURN INSTRUCTIONS

1. RETURN FORM

Complete the above returns form for the products you would like to return or exchange



2. PACKAGE IT

Recycle the original packaging! Package the product alongside your completed return form



3. POST IT

We would always recommend a tracked postage service to return the products. Please use the address detailed below



RETURNS ADDRESS: Zenoova, Iqbal Town, Defence Rd, PU, Sialkot, 51310 PK